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FROM: Amy J. Pattillo
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Docket No. AUS92001825US1 Serial No. 10/015,266 Atty: AJP

Applicant: BROWN ET AL

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<input type="checkbox"/> Amendment	<input type="checkbox"/> Notice of Appeal
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Fees: Amendment _____ Notice of Appeal _____ Appeal Brief _____ Other _____

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Serial No. 10/015,266
Atty Docket No. AUS920010825US1 JAN 31 2005

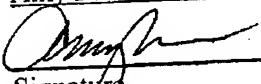
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES

In re application of Michael Wayne Brown, et al. Serial No.: 10/015,266 Filed: 12/12/2001 Title: HOLD QUEUE WAIT ESTIMATES Atty Docket: AUS920010825US1	: Before the Examiner: : Marie C. Ubiles : Group Art Unit: 2642 : IBM Corporation (AP) : c/o Amy J. Pattillo : P.O. Box 161327 : Austin, Texas 78716
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Amy Pattillo



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SUPPLEMENTAL APPEAL BRIEF

Mail Stop Appeal Briefs - Patents
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This supplemental appeal brief is submitted to supplement the response to part III, Status of Claims. In particular, Applicants supplement part III, Status of Claims as indicated by the underlined "claims 6, 19, and 27 are cancelled."

III. Status of Claims

Claims 1-5, 7-18, 20-26, 28-30, and 34-45 are finally rejected and are being appealed; claims 31-33 are allowed; claims 6, 19, and 27 are cancelled. In particular, claims 1-5, 7-18, 20-26, 28-30, and 34-45 stand finally rejected as noted by the Examiner in the Examiner's Action dated August 27, 2004 and the Examiner's Advisory Action dated November 24, 2004. These rejected claims which form the basis of this appeal are reproduced in the attached Appendix.

Serial No. 10/015,266
Atty Docket No. AUS920010825US1

No additional filing fee is believed to be necessary; however, in the event that any additional fee is required, please charge it to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,

 on 1/31/2005

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